

Fraud, Waste and Abuse

If you suspect any provider, member or employee of HAP Midwest Health Plan of potential fraud and abuse, please call our 24 hour, toll free Compliance Hotline at (877) 746-2501. You do not have to leave your name.

Provider fraud and abuse includes, but is not limited to:

- Falsification of provider credentials
- Billing for services not provided
- Double billing, upcoding, and unbundling
- Collusion (providers agree on minimum fees they will charge and accept)
- Underutilization (not ordering medically necessary covered services)

Member fraud or misrepresentation includes, but is not limited to:

- Altering a prescription
- Altering other medical records
- Altering referral forms
- Allowing another individual use of a HAP Midwest Health Plan Identification card for the purpose of obtaining medical benefits

Employee fraud can include:

- Directing of claims payment to someone other than the provider of services
- Signing someone else's signature
- Falsifying documents
- Altering medical records, referral forms, claim forms