



September 26, 2019

Dear Valued Providers:

**Trusted Health Plan – Michigan has a new owner: Health Alliance Plan**

I'm happy to share that on September 13, 2019 Health Alliance Plan (HAP) purchased Trusted Health Plan – Michigan (Trusted HP – Michigan). Trusted HP – Michigan will be operated by Midwest Health Plan, Inc., a subsidiary of HAP offering Medicaid products. We will continue to use the Trusted HP – Michigan name through the end of 2019. Beginning January 1, 2020, Trusted HP – Michigan members will have access to HAP Empowered Medicaid plans.

**There are no immediate changes for providers, vendors, or members**

Trusted HP – Michigan will continue business operations as usual through the end of the year. During this time, existing Trusted HP – Michigan provider and other vendor contracts will remain in effect until further notice. Please help us to minimize any disruption in care for your patients by sharing the news:

- Trusted HP – Michigan will continue to include affordable coverage for the following managed care services: Medicaid HMO, Healthy Michigan Plan, Children Special Healthcare Services and MICHild
- Members can continue to see their current Trusted HP – Michigan doctors
- Members can show their Trusted HP – Michigan member ID cards to get care

**Call customer service with any questions**

For nearly 60 years, employees at HAP have partnered with leading doctors, hospitals, and community organizations to enhance the health and well-being of our members. I'm truly excited that Trusted HP – Michigan members now have a Michigan-based health plan working together with you to optimize their access to quality care. More information about the transition to HAP Empowered Medicaid services will be coming to you soon. For now, please call customer service at **844-427-2671** if you have any questions.

Thank you for continued partnership.

Sincerely,

Michael Genord, M.D., MBA  
Interim President & CEO  
Health Alliance Plan

HAP Empowered is a Medicaid plan offered by HAP Midwest Health Plan, Inc., a wholly owned subsidiary of Health Alliance Plan (HAP). It is a Michigan nonprofit, taxable corporation.