



Skilled Nursing Facility Admissions – Prior Authorization Temporarily Waived

November 20, 2020

We appreciate the feedback we've received from our hospital partners. Effective November 23, 2020 through January 21, 2021, HAP will not require prior authorization for admissions to skilled nursing facilities. We will continue to case manage our members once they reach the skilled nursing facility.

Hospitals and skilled nursing facilities should follow the processes below.

For	Process for contracted hospitals and skilled nursing facilities
HAP Medicare Advantage members	<ul style="list-style-type: none">• Within 72 hours of admission to SNF, submit demographic and clinical information to naviHealth by one of the methods below.<ul style="list-style-type: none">- Online through naviHealth's portal- Fax at (888) 927-0718- For resources, visit: https://navihealth.com/partners/hap/resources/• Will approve through next review date and naviHealth will review the need for additional stay at that time. <p>(Note: Hospitals can submit the above information without an identified accepting SNF. naviHealth will help locate an appropriate facility).</p>
Other HAP members	<ul style="list-style-type: none">• Within 72 hours of admission date to SNF, fax demographic and clinical information to HAP at: (313) 664-5820.• Will approve through next review date and HAP will review the need for additional stay at that time. <p>(Note: Hospitals can also submit the above information without an identified accepting SNF. HAP will help locate an appropriate facility).</p>

We are grateful to your health care teams who are on the front lines ensuring the safety and well-being of our community during the pandemic. We continue to recognize these challenges and will work with you so you can quickly and easily provide care to your HAP patients.