

Ordering, Referring, and Attending Providers – Requirements for HAP Empowered Claims

Below are requirements for ordering, referring and attending providers when submitting claims.

- The name and NPI of the ordering, referring or attending provider must be reported on all claims for services rendered as a result of an order or referral when applicable.
- Ordering, referring and attending providers must be enrolled and active in the Michigan Medicaid program on the date the claim is adjudicated.
- Ordering, referring and attending providers must be one of the following provider types:
 - Physician
 - Physician Assistant
 - Nurse Practitioner
 - Certified Nurse Midwife
 - Dentist
 - Podiatrist
 - Optometrist
 - Chiropractor (limited to spinal x-rays only)

You can find order and referral requirements for specific services in the Michigan Medicaid Provider Manual. Visit [michigan.gov\mdhhs](http://michigan.gov/mdhhs), then *Assistance Programs; Medicaid; Providers; Policy, Letters & Forms; Medicaid Provider Manual*.

Examples of services that require an order or referral include, but are not limited to:

- Ambulance nonemergency transports
- Ancillary services for beneficiaries residing in nursing facilities (e.g., chiropractic, dental, podiatry, vision)
- Childbirth/parenting and diabetes self-management education
- Consultations
- Diagnostic radiology services, unless rendered by the ordering physician
- Durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS)
- Hearing and hearing aid dealer services
- Home health services
- Hospice services
- Laboratory services
- Certain mental health and substance abuse children's waiver services
- Certain Maternal Infant Health Program (MIHP) services
- Pharmacy services
- Private duty nursing services
- Certain School based services
- Therapy services (occupational therapy (OT), physical therapy (PT) and speech)
- Certain vision supplies

We're confident following these guidelines can help reduce claim errors.