



HAP Empowered Duals (HMO SNP) Annual Required Training

HAP Empowered Duals (HMO SNP) is a dual special needs plan, or D-SNP. It's a special type of Medicare Advantage HMO plan that provides health benefits to members who qualify for Medicare and are eligible for Medicaid services. Our plan is available for individuals who reside in Genesee, Macomb, Oakland and Wayne counties.

The primary care physician is not required to become a HAP Empowered Medicaid participating provider. The member cannot be held responsible for the remaining balance that Medicaid would cover. Providers contracted with HAP Medicare plans and open to new patients are required to see our D-SNP members.

For more information on this plan, visit hap.org/providers, *Provider Resources*, then *Medicare 101*.

Training requirements reminder

The Centers for Medicare & Medicaid Services requires D-SNP plans to:

- Have an approved model of care
- Annually, train providers on their model of care. All providers and office staff who interact with D-SNP members are required to complete training.

To take our model of care training, log in at hap.org. There will be a pop-up alert if training has not been completed. Simply click on the link, review the training and complete the attestation. If there is no pop-up alert, then the office has successfully completed training.