



HAP Empowered Claim Adjustments – How to Ensure Payment

Effective December 21, 2019, claim adjustments (e.g., corrected claims, replacement claims and voided claims) must be submitted for your HAP Empowered patients as outlined below.

For Dates of Service	Submit
Prior to July 1, 2019	Via paper to: HAP Empowered Claims PO Box 2578 Detroit, MI 48202 Note: Claim adjustments submitted electronically for these dates of service will reject.
July 1, 2019 and forward	Electronically via: Change Healthcare clearinghouse and use Payer ID: 38224 Paper to: HAP Empowered Claims PO Box 2578 Detroit, MI 48202

The above process only applies to claim adjustments for your HAP Empowered claims. This process does not apply to Trusted HP – Michigan.