



**MEDICARE  
SOLUTIONS**

## **Pharmacy Reimbursement Form**

If you paid out of pocket for your drug or vaccine and didn't use your insurance, you may be able to get a refund. Use this form to submit your request for a refund.

This is for members with HAP Senior Plus (HMO), HAP Senior Plus (HMO-POS), HAP Choice Medicare-West Michigan, HAP Senior Plus (PPO), HAP Primary Choice Medicare HMO, and HAP Empowered Duals (HMO-D-SNP). Remember to:

- Fill out one form per member.
- Keep a copy of all receipts and paperwork for your records.
- Allow 14 days for processing.

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### **Step 1: Patient information (please print)**

Patient name: \_\_\_\_\_

Rx ID number: \_\_\_\_\_  
(located on the front, lower corner of your ID card)

Date of birth: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Phone number: \_\_\_\_\_

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### **Step 2: Attach receipt**

Attach the receipt from the pharmacy or Doctor's office that includes the following:

- Patient's name
- Date drug was filled or vaccination was given
- Dollar amount charged for each prescription or vaccine
- Prescription number
- Drug name and National Drug Code
- Doctor's name
- Quantity and day supply

Contact your pharmacy if you need a copy of your receipt.

**Attach the receipt from the register for proof of payment.**

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### **Step 3: Submit**

Please send this form and your receipts by mail to:

HAP Medicare Solutions

Attention: Pharmacy Care Management

2850 W.Grand Blvd

Detroit,MI 48202

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For more questions, call **(800) 801-1770 (TTY: 711)** for HAP Senior Plus (HMO), HAP Senior Plus HMO-POS), and HAP Choice Medicare-West Michigan. Call **(888)658-2536 (TTY:711)** for HAP Senior Plus PPO. Call **(866) 7664714 (TTY:711)** for HAP Primary Choice Medicare (HMO). Call **(800) 848-4844** for HAP Empowered Duals (HMO-D-SNP) . Available 24 hours a day, seven days a week for all prescription related matters. For all other calls, hours are 8 a.m. to 8 p.m., seven days a week (Oct. 1- March 31) 8 a.m. to 8pm., Monday through Friday (April 1 – Sept. 30).

Health Alliance Plan (HAP) has HMO, HMO-POS, PPO plans with Medicare contracts. HAP Empowered Duals (HMO SNP) is a Medicare health plan with a Medicare contract and a contract with the Michigan Medicaid Program.

You can get this information for free in other formats, such as large print, braille, or audio. Call Customer Service at (888) 654-0706, seven days a week, from 8 a.m. to 8 p.m. TTY users should call 711. The call is free.

**ATTENTION:** If you speak a language other than English, language assistance services, free of charge, are available to you. Call Customer Service at (888) 654-0706, seven days a week, from 8 a.m. to 8 p.m. TTY users should call 711. The call is free.

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