



all for you



# COVID-19 Return To Work Navigator

## Henry Ford @ Work

A division of Henry Ford Health System, Community Care Services  
[B2W@hfhs.org](mailto:B2W@hfhs.org)

One Ford Place, Detroit, Michigan  
48202

# Who Are We?



**Henry Ford @ Work is the direct-to-business division of Henry Ford Health System.**

**Our individualized services are tailored to you and your workforce.** We develop custom models of health and wellness in collaboration with you to ensure that your workforce is safe, healthy, and productive.

We offer our tailored services through many modalities including; **on-site** and near-site **clinics**, through our **mobile services**, and through **telemedicine**.

We bring services directly to your workforce.

Henry Fork @ Work is your gateway to access the breadth and depth of healthcare services at Henry Ford.

Do you want to learn more about Henry Ford @ Work?  
Call us at **1-313-874-6035**.



# How We Can Help You Through This Challenging Time



## COVID-19 Services



- Henry Ford COVID-19 Return to Work Navigator Program
  - *Simple, convenient, frictionless process to manage your team members who require a COVID-19 assessment and follow-up.*

# Program Description



***Provides employers with a single, controlled process to manage employees who may need COVID-19 testing.***

- ✓ The Return to Work Navigator program is an all-inclusive service for employees who are suspect of having contracted COVID-19.
- ✓ The Return to Work Navigator Program will provide employees with access to personalized video consultations with a Henry Ford provider, to convenient and safe COVID-19 testing, results reporting, and case management support.
- ✓ In short, the Henry Ford @ Work team will work with you to get you all the care that you need to return your employees back to work safely.



# Henry Ford COVID-19 Return to Work Navigator Program



## What Is Included?

- **One number** for your employees to call when they become symptomatic.
- **Secure video visit** with a Henry Ford provider.
- Access to quick and convenient Henry Ford **drive through testing centers**.
- **Results communicated within 24 hours** via secure mobile application ([MyChart](#)).
- **Case management** support to return employees back to work safely.



- Program includes protected health information waiver so employees can elect to have Henry Ford share the results of their test with their employer.
- Program includes reporting service that will keep you, the employer, abreast of employees who are confirmed positive and their expected return to work date.

## How is this service priced?

### Subscription Fee

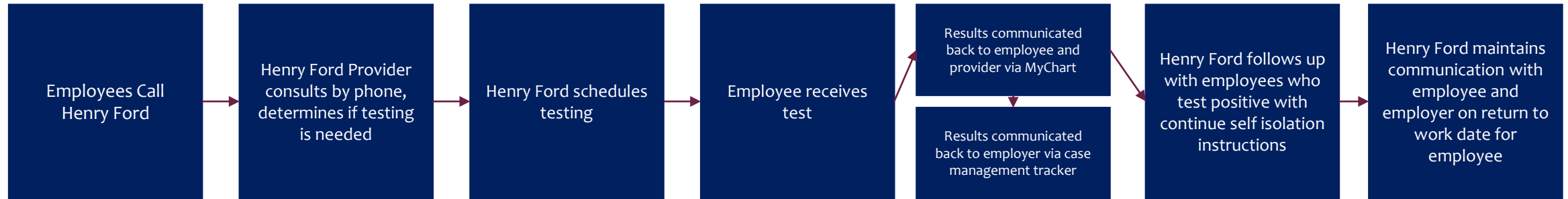
—\$2.00 | Per employee per month.

### All Inclusive Service Fee

—\$375.00 | Video consults, scheduling, testing, case management and reporting.

- All Inclusive Service fee is only charged when services are utilized and covers the entire episode of care.
- Invoiced monthly.

# Simplified Service Map



Employees are communicated with as well, instructed to maintain PPE and physical distancing guidelines per employer policy.

Updated case management tracker document provided to employer by case management at pre-determined cadence or when major changes occur.

## Return to Work Case Management Tracker



Henry Ford @ Work - Return to Work Navigator Program - Case Management Tracker					Client								Last Updated	Zain Ismail   07/21/2020 @ 12:53 PM	
Employee/ Patient Information					Exposure & Testing Information							Return to Work			
Case Identifier	Issue	Last Name	First Name	Consent to Share Test Results with KPCO2	Exposure Date	Exposure Description (Where, How, Severity, Wearing PPE?, Symptomatic?)	Date of First Symptoms	COVID-19 Test Date	COVID-19 Test Result Date	COVID-19 Test Result	Last Date Symptomatic	Return to Work Date	Case Notes		
10-001	Displaying COVID-19 Symptoms	Ismail	Zain	Yes	7/7/2020	Employee unsure where he was exposed. Employee is symptomatic.	7/15/2020	7/17/2020	7/17/2020	Positive	7/20/2020	7/30/2020	*07/21* Employee confirmed positive by testing performed. Stopped having symptoms on 07/20, he should be good to get back to work by 07/30 should he continued to be asymptomatic.		
10-002															
10-003															
10-004															
10-005															
10-006															
10-007															
10-008															
10-009															
10-010															
10-011															

# How to Access This Service



## Are you displaying symptoms of COVID-19?

Call us for a consult with a Henry Ford Health System medical professional

**1-313-874-6035**



## What You Can Expect When You Call

- ✓ You will be asked about your **symptoms**, duration and severity and when you believe you may have been exposed to COVID-19.
- ✓ Should the need for a COVID-19 test be determined, you will be asked to select the most **convenient location and time** for you.
- ✓ Henry Ford will take care of scheduling this appointment for you and provide you with **instructions to receive your results**.
- ✓ Test results will be returned within **24 hours**.
- ✓ Should your results return POSITIVE for COVID-19, a Henry Ford medical professional will work with you directly to monitor your symptoms as you self isolate and determine when it is safe for you to return to work.



all for you



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