

# Providing vision benefits that will have you seeing more clearly

## Your vision just got better with HAP.

Your eye health is important to HAP. That's why we have partnered with EyeMed to provide our members with expanded access to a nationwide network of doctors for routine eye care needs.

Each employer group and their enrolled members have specific benefits under their HAP plan that include discounts on vision products and services from providers across the country (see page two for additional details).

As a HAP member, you can utilize the HAP network of providers for medical and surgical vision service needs. The EyeMed Insight Network provides routine eye care services and access to contacts and eyeglasses.

## Large network

This provides the perfect mix of independent, retail and regional providers, like Henry Ford Health OptimEyes, to get you the routine eye care you need, when you need it and where you need it. With over 6,000 providers in Michigan and 115,000 across the country, you can be sure that you're covered no matter where you are. Remember to show your HAP ID card for all routine eye care visits.



LENSCRAFTERS



## Care with convenience

With many providers offering options like extended weeknight and weekend hours and online visits, you'll be able to access care at a time and place that works for you. The EyeMed provider directory will help you find and select providers offering online scheduling.

## Shop from home

With EyeMed's online providers, you'll be able to choose from an extensive selection of brand-name frames and contacts from Henry Ford Health OptimEyes, LensCrafters, Contacts Direct and Ray-Ban all from the comfort of your computer, phone or tablet. Your benefits are automatically applied at the checkout, and shipping and returns are free.

## Find the right provider for you

Not sure if your doctor is in the network or don't have one? Not a problem. For routine vision visits in the EyeMed Insight Network, simply go to [hap.org/eyedoctor](https://hap.org/eyedoctor) and search for a provider near you. Visit [hap.org/find-a-doctor](https://hap.org/find-a-doctor) to search the HAP network for a medical/surgical vision doctor.

## Exceptional customer support

Have a question or need help? No problem. EyeMed has you covered with award-winning customer service that's available when you need it, day or night. For members in an active employer group plan, call **(877) 287-5288**. For retired members, call EyeMed's Medicare line at **(855) 982-7438**.

# EyeMed Hardware Discount Clarification

Commercial Group Vision Benefits for Group Retirees, Employees, and Individuals

## Eye exams

Each HAP member in commercial group plans (including small group and individual QHP, large group, or group retirees) are allowed **one annual eye exam at no cost** through any in-network vision provider in the EyeMed provider network at [hap.org/eyedoctor](http://hap.org/eyedoctor).

## Hardware discount and large group rider benefit

All HAP members in commercial groups automatically receive a vision hardware discount. Commercial **large groups** have the option to add a vision hardware rider\*. If the employer is a large group employer (more than 50 employees), it is advised that HAP members check their plan benefits to determine if their employer group plan has the hardware rider benefit. If it does, then once a member has utilized their maximum hardware benefit, the hardware discount can still be applied to additional hardware purchases.

*\*Riders only apply to large group employer plans. Riders are not added to small group and individual QHP plans.*

## Know your vision hardware plan benefit and be prepared

Your specific vision plan benefit document can be found in your member portal account under *My Forms and Documents > My Plan Documents*. If your group plan added a vision hardware rider, locate the document that states “Eyemed Vision Hardware Benefit Rider.” The rider will state the allowed benefit amount toward vision hardware. If there is no rider document, then you will receive the automatic hardware discount.

## Vision hardware options by group

Below is a table showing what each commercial group member can receive through their group plan benefit. It also states specific details that pertain to only that subgroup.

EyeMed Benefit	SG/Ind QHP Plans	Large Group Plans	LG EGWP Retiree Plans
<b>Discount on hardware</b>	Adults receive hardware discount only; Pediatric hardware is included in base plan benefit (up to age 19)	Discount only available after rider benefit is used (if purchased)	Discount only available after rider benefit is used (if purchased)
<b>Hardware Benefit Options (Rider)</b>	No option to add vision hardware rider	Have option to add vision hardware rider	Have option to add vision hardware rider

### Note for Transitional plan members:

Not all transitional plans have vision benefits. Check your specific plan documents.