Request for Redetermination of Medicare Prescription Drug Denial

Because we, HAP Empowered MI Health Link (Medicare-Medicaid Plan), denied your request for coverage of (or payment for) a prescription drug, you have the right to ask us for a redetermination (appeal) of our decision. You have 60 days from the date of our Notice of Denial of Medicare Prescription Drug Coverage to ask us for a redetermination. This form may be sent to us by mail or fax:

Address:    Fax Number:
HAP Empowered MI Health Link (313) 664-5866
Attn: Pharmacy Care Management
2850 W. Grand Blvd
Detroit, MI 48202

You may also ask us for an appeal through our website at www.hap.org/mihealthlink. Expedited appeal requests can be made by phone at (888) 654-0706, (TTY users can call 711), 24 hours a day, seven days a week for prescription drug benefit related calls. For all other calls: 8 a.m. to 8 p.m., seven days a week.

Who May Make a Request: Your prescriber may ask us for an appeal on your behalf. If you want another individual (such as a family member or friend) to request an appeal for you, that individual must be your representative. Contact us to learn how to name a representative.
Enrollee’s Information

Enrollee’s Name ___________________________ Date of Birth ________________
Enrollee’s Address ______________________________________________________
City ___________________________ State _______ Zip Code ________________
Phone ___________________________

Enrollee’s Member ID Number ___________________________

Complete the following section ONLY if the person making this request is not the enrollee:

Requestor’s Name _________________________________________________________
Requestor’s Relationship to Enrollee __________________________________________
Address _________________________________________________________________
City ___________________________ State _______ Zip Code ________________
Phone ___________________________

**Representation documentation for appeal requests made by someone other than enrollee or the enrollee’s prescriber:**

Attach documentation showing the authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or a written equivalent) if it was not submitted at the coverage determination level. For more information on appointing a representative, contact your plan or 1-800-Medicare.

Prescription drug you are requesting:

Name of drug: ___________________________ Strength/quantity/dose: ___________________________

Have you purchased the drug pending appeal? ☐ Yes ☐ No

If “Yes”:
Date purchased: ___________________________ Amount paid: $ ________ (attach copy of receipt)

Name and telephone number of pharmacy: ____________________________

CRP1905_0262
H9712_2020 Redetermination Request PD; Accepted 10/14/19
**Important Note: Expedited Decisions**

If you or your prescriber believes that waiting 7 days for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 7 days could seriously harm your health, we will automatically give you a decision within 72 hours. If you do not obtain your prescriber’s support for an expedited appeal, we will decide if your case requires a fast decision. You cannot request an expedited appeal if you are asking us to pay you back for a drug you already received.

☐ CHECK THIS BOX IF YOU BELIEVE YOU NEED A DECISION WITHIN 72 HOURS

If you have a supporting statement from your prescriber, attach it to this request.

Please explain your reasons for appealing. Attach additional pages, if necessary. Attach any additional information you believe may help your case, such as a statement from your prescriber and relevant medical records. You may want to refer to the explanation we provided in the Notice of Denial of Medicare Prescription Drug Coverage and have your prescriber address the Plan’s coverage criteria, if available, as stated in the Plan’s denial letter or in other Plan documents. Input from your prescriber will be needed to explain why you cannot meet the Plan’s coverage criteria and/or why the drugs required by the Plan are not medically appropriate for you.

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**Signature of person requesting the appeal (the enrollee or the representative):**

__________________________________________ Date: __________

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HAP Empowered MI Health Link is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees.