HAP is extending its cost-share waivers for testing, treatment and telehealth services related to COVID-19 through Sept. 30, 2021
April 5, 2021

HAP will extend the following member cost-sharing waivers for services rendered through September 30, 2021:

- HAP will continue to waive member cost-sharing for COVID-19 diagnostic tests and test-related visits. This cost-sharing waiver applies to testing from in-network or out-of-network providers. Member cost-sharing for all other diagnostic tests will continue to apply. Self-insured employer group customers control their own health benefits, and HAP is working with its self-insured customers to determine how they will cover testing.

- HAP will continue to waive member cost-sharing for treatment related to an acute diagnosis of COVID-19 infection. This cost-sharing waiver is for inpatient or outpatient treatment from an in-network provider. HAP does not waive cost sharing for treatment of ongoing complications stemming from a previous COVID-19 diagnosis.

- HAP will continue to waive cost-sharing for its individual, fully insured employer group, Medicare, Medicaid and MI Health Link members using telehealth services related to a COVID-19 diagnosis. Member cost share will apply for telehealth services not related to an acute diagnosis of COVID-19 infection. Self-insured employer group customers control their own health benefits, and HAP is working with its self-insured customers to determine how they will cover telehealth services.

For more information, including frequently asked questions, please visit our provider specific COVID-19 newsroom.