COVID-19 Return To Work Navigator

Henry Ford @ Work
A division of Henry Ford Health System, Community Care Services
B2W@hfhs.org

One Ford Place, Detroit, Michigan
48202
Who Are We?

Henry Ford @ Work is the direct-to-business division of Henry Ford Health System.

Our individualized services are tailored to you and your workforce. We develop custom models of health and wellness in collaboration with you to ensure that your workforce is safe, healthy, and productive.

We offer our tailored services through many modalities including; on-site and near-site clinics, through our mobile services, and through telemedicine.

We bring services directly to your workforce.

Henry Fork @ Work is your gateway to access the breadth and depth of healthcare services at Henry Ford.

Do you want to learn more about Henry Ford @ Work? Call us at 1-313-874-6035.
How We Can Help You Through This Challenging Time

COVID-19 Services

• Henry Ford COVID-19 Return to Work Navigator Program
  — Simple, convenient, frictionless process to manage your team members who require a COVID-19 assessment and follow-up.
Program Description

Provides employers with a single, controlled process to manage employees who may need COVID-19 testing.

✓ The Return to Work Navigator program is an all-inclusive service for employees who are suspect of having contracted COVID-19.
✓ The Return to Work Navigator Program will provide employees with access to personalized video consultations with a Henry Ford provider, to convenient and safe COVID-19 testing, results reporting, and case management support.
✓ In short, the Henry Ford @ Work team will work with you to get you all the care that you need to return your employees back to work safely.
Henry Ford COVID-19 Return to Work Navigator Program

What Is Included?

• **One number** for your employees to call when they become symptomatic.

• **Secure video visit** with a Henry Ford provider.

• Access to quick and convenient Henry Ford **drive through testing centers**.

• **Results communicated within 24 hours** via secure mobile application (**MyChart**).

• **Case management** support to return employees back to work safely.

How is this service priced?

**Subscription Fee**
— $2.00 | Per employee per month.

**All Inclusive Service Fee**
— $375.00 | Video consults, scheduling, testing, case management and reporting.

• All Inclusive Service fee is only charged when services are utilized and covers the entire episode of care.

• Invoiced monthly.

• Program includes protected health information waiver so employees can elect to have Henry Ford share the results of their test with their employer.

• Program includes reporting service that will keep you, the employer, abreast of employees who are confirmed positive and their expected return to work date.
Simplified Service Map

Employees Call
Henry Ford

Henry Ford Provider consults by phone, determines if testing is needed

Henry Ford schedules testing

Employee receives test

Results communicated back to employee and provider via MyChart

Results communicated back to employer via case management tracker

Henry Ford follows up with employees who test positive with continue self isolation instructions

Henry Ford maintains communication with employee and employer on return to work date for employee

Employees are communicated with as well, instructed to maintain PPE and physical distancing guidelines per employer policy.

Updated case management tracker document provided to employer by case management at pre-determined cadence or when major changes occur.

Return to Work Case Management Tracker

<table>
<thead>
<tr>
<th>Case Identifier</th>
<th>Issue</th>
<th>Last Name</th>
<th>First Name</th>
<th>Share Test Results with Employer?</th>
<th>Exposure Date</th>
<th>Exposure Description (Where, How, Severity, Wearing PPE, Symptoms?)</th>
<th>Date of First Symptoms</th>
<th>COVID-19 Test Date</th>
<th>COVID-19 Test Result</th>
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*COVID* Employee confirmed positive by testing performed. Shaded testing symptoms on 3/10/20. He should be good to go back to work by 03/10 should he continued to be asymptomatic.
How to Access This Service

Are you displaying symptoms of COVID-19?

Call us for a consult with a Henry Ford Health System medical professional

1-313-874-6035

What You Can Expect When You Call

✓ You will be asked about your symptoms, duration and severity and when you believe you may have been exposed to COVID-19.

✓ Should the need for a COVID-19 test be determined, you will be asked to select the most convenient location and time for you.

✓ Henry Ford will take care of scheduling this appointment for you and provide you with instructions to receive your results.

✓ Test results will be returned within 24 hours.

✓ Should your results return POSITIVE for COVID-19, a Henry Ford medical professional will work with you directly to monitor your symptoms as you self isolate and determine when it is safe for you to return to work.
Do you want to learn more about Henry Ford’s Return to Work Navigator Program?

Call us at 1-313-874-6035 or email us at b2w@hfhs.org