



Prior Authorization Temporary Waiver Reinstated for Skilled Nursing Facility Admissions

April 7, 2021

We are reinstating the temporary prior authorization waiver for skilled nursing facility admissions. Effective immediately through May 30, 2021, prior authorization will not be required for admission to skilled nursing facilities. We will continue to case manage our members once they reach the skilled nursing facility.

Hospitals and skilled nursing facilities should follow the process below.

For	Process
<p>HAP Medicare Advantage members</p>	<ul style="list-style-type: none"> • Within 72 hours of admission to SNF, submit demographic and clinical information to naviHealth by one of the methods below. <ul style="list-style-type: none"> - Online through naviHealth's portal - Fax at (888) 927-0718 <p>For resources, visit: https://navihealth.com/partners/hap/resources/</p> <ul style="list-style-type: none"> • Request will be approved through next review date. naviHealth will review the need for additional stay at that time. <p>(Note: Hospitals can submit the above information without an identified accepting SNF. naviHealth will help locate an appropriate facility).</p>
<p>Other HAP members HAP Empowered Medicaid members HAP Empowered MI Health Link members HAP Empowered Duals (HMO SNP) members</p>	<ul style="list-style-type: none"> • Within 72 hours of admission date to SNF, fax demographic and clinical information to HAP at: (313) 664-5820. <ul style="list-style-type: none"> • Request will be approved through next review date. HAP will review the need for additional stay at that time. <p>(Note: Hospitals can also submit the above information without an identified accepting SNF. HAP will help locate an appropriate facility).</p>

We are grateful to your health care teams who are on the front lines ensuring the safety and well-being of our community during the pandemic. We'll continue to monitor our process closely to ensure you can continue to provide care quickly and easily to your HAP patients.