



DME and Prosthetic and Orthotic Providers – Ensure Your Claims Get Paid

Modifiers

Consistent with The Centers for Medicare and Medicaid billing guidelines, appropriate modifiers must be submitted on claims for durable medical equipment and prosthetic and orthotic equipment and supplies.

Effective March 1, 2020, if appropriate modifiers are not submitted, your HAP and HAP Empowered claims could deny.

Equipment rental

All equipment must be provided as a rental until the purchase price has been met, unless otherwise stated in HAP policies. For more information, please refer to the appropriate equipment policy in HAP's Benefit Administration Manual when you log in at hap.org.