

**HAP
IS HERE**



with Pivotal

*An HMO plan created
in collaboration with*

HENRY FORD HEALTHSM

Pivotal is an employer-sponsored health plan, created in collaboration with HAP and Henry Ford Health, one of the nation's leading health care providers. It offers...

High-quality health care, close to home.

The network includes Henry Ford Health, the Henry Ford Physician Network, Henry Ford Allegiance Health and the Jackson Health Network. Also in the network are HAP's full HMO network of ancillary providers, our full pharmacy network and all our contracted pediatric primary care providers and specialists.

Innovative virtual visits with \$0 copay.

In addition to expert care at Henry Ford, your employees can see any doctor who has virtual care capabilities, for a variety of services.

Increased electronic capabilities.

Members have convenient access to many online resources within Henry Ford Health, including the ability to message providers, schedule appointments, renew prescriptions, review medical records and view test results.

Personalized attention and one phone number for all service needs.

With our concierge phone support, one call to one phone number can connect your employees to a customer service specialist, who will happily help them navigate their health care experience.

Collaboration between plan, doctors, employer and agents.

Pivotal is also a flexible option, to accommodate your business needs now...and in the future. It can be a full replacement, or it can be offered alongside other HAP plans. But either way, you have the ability to join forces with your agent or broker, your insurance plan, and our physician and provider partners to enhance and customize the plan. And it's this kind of teamwork that allows us to better manage the quality and the cost of care — an important incentive in light of COVID-19.



7+
hospitals

50
medical centers

6,000+
physicians/specialists

3,500
ancillary providers*

Ready to create a better health plan?

HAP is here. With the full support of Henry Ford Health.

To learn more about Pivotal, contact your agent or HAP sales representative at (800) 427-7587.

HAP and its subsidiaries do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

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