

HAP HMO Custom 2240 / Rx HMO Custom 2240

Coverage for: Individual + Family | Plan Type: HMO AAS03303 / XRS02850

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-422-4641 or visit http://www.hap.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-422-4641 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$300 individual / \$600 family.	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Emergency Services, <u>Urgent</u> <u>care</u> , Durable Medical Equipment, Chiropractic, Office Visits, <u>Preventive services</u> , <u>Rehabilitation</u> <u>Services</u> , Pharmacy	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Coinsurance Maximum: \$700 individual/ \$1,400 family; does not apply to deductible. Out-of-Pocket Limit: \$6,600 individual/ \$13,200 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover. All other cost share accumulates unless otherwise specified in Plan Documents.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.hap.org or call 1-800-422-4641 for a list of	

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	Written <u>referrals</u> are not required for <u>specialist</u> visits within the member's assigned <u>network</u> for selected services. <u>Referrals</u> or oral approvals are required in other instances. Further information on the <u>referral</u> process can be found at <u>www.hap.org</u> .



		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>Copay</u> ; <u>deductible</u> does not apply	Not Covered		
	Specialist visit	\$25 <u>Copay</u> ; <u>deductible</u> does not apply	Not Covered		
If you visit a health care provider's office or clinic	Other practitioner office visit	Telehealth Visit: No Charge; deductible does not apply Chiropractic Visit: \$25 Copay; deductible does not apply	Not Covered	Telehealth: Through our contracted telehealth services provider. Chiropractic: Manipulation of the spine for subluxation only. Up to 20 visits per benefit period.	
	Preventive care/screening/immunization	No Charge; deductible does not apply	Not Covered	Coverage information available at www.hap.org . You may have to pay for services that aren't preventive services. Ask your provider if the services needed are preventive services. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Some services require preauthorization	
If you have a test	Imaging (CT/PET scans, MRIs)	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Services require preauthorization	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Preferred Generic drugs	\$7.50 Copay / prescription (retail); deductible does not apply	Not Covered	Costs shown apply to a 30-day supply of drugs. A 90-day supply of non-maintenance drugs must be filled at our designated mail order pharmacy. Other exclusions & limitations may apply. Applies to all Generic and Brand type drugs.	
	Non-preferred Generic drugs	\$7.50 Copay / prescription (retail); deductible does not apply	Not Covered		
If you need drugs to treat your illness or condition.	Preferred Brand drugs	\$15 <u>Copay</u> / prescription (retail); <u>deductible</u> does not apply	Not Covered		
More information about prescription drug coverage is available at www.hap.org	Non-preferred Brand drugs	\$15 <u>Copay</u> / prescription (retail); <u>deductible</u> does not apply	Not Covered		
www.nap.org	Preferred Specialty drugs	\$15 <u>Copay</u> / prescription (retail); <u>deductible</u> does not apply	Not Covered	All specialty drugs are limited to a 30-day supply at a specialty pharmacy only. Certain specialty drugs may be approved for 60 or 90 days. In this case, if a Copay or max is shown, You will pay 2 times that amount for a supply up to 60 days, and 3 times that amount for a supply of up to 90 days. Other exclusions & limitations may apply.	
	Non-preferred Specialty drugs	\$15 <u>Copay</u> / prescription (retail); <u>deductible</u> does not apply	Not Covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center(ASC))	10% <u>Coinsurance</u> after deductible	Not Covered	Some services require <u>preauthorization</u> .	
surgery	Physician/surgeon fees	10% Coinsurance after deductible	Not Covered		

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Importa Information	
	Emergency room care	\$100 Copay; deductible does not apply	\$100 Copay; deductible does not apply	Copay will be waived if admitted or held for observation regardless of duration	
If you need immediate medical attention	Emergency medical transportation	10% <u>Coinsurance</u> after <u>deductible</u>	10% <u>Coinsurance</u> after <u>deductible</u>	Emergency transport only	
	Urgent care	\$50 Copay; deductible does not apply	\$50 Copay; deductible does not apply		
If you have a hospital	Facility fee (e.g., hospital room)	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Some services require <u>preauthorization</u> .	
stay	Physician/surgeon fees	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <u>Copay</u> ; <u>deductible</u> does not apply	Not Covered	Some services require <u>preauthorization</u> . Services can be accessed by calling 1-800-444-5755.	
	Inpatient services	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Services require <u>preauthorization</u> . Services can be accessed by calling 1-800-444-5755.	
	Office visits	No Charge; deductible does not apply	Not Covered	Routine Prenatal and Routine Postnatal covered under <u>Preventive Services</u> .	
If you are pregnant	Childbirth/delivery professional services	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered		
	Childbirth/delivery facility services	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Some services require preauthorization	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Does not include Rehabilitation Services. Unlimited.	
	Rehabilitation services	No Charge; deductible does not apply	Not Covered	May be rendered at home. Up to 60 combined visits per benefit period.	
If you need help recovering or have other special health needs	Habilitation services	No Charge; <u>deductible</u> does not apply	Not Covered	Limited to Applied Behavior Analysis (ABA) and Physical, Speech, and Occupational Therapy services associated with the treatment of Autism Spectrum Disorders through age 18. Covered for authorized services only. See Outpatient Mental Health for ABA cost sharing amount.	
	Skilled nursing care	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Covered for authorized services. Unlimited.	
	Durable medical equipment	No Charge; deductible does not apply	Not Covered	Covered for approved equipment only	
	Hospice services	10% <u>Coinsurance</u> after <u>deductible</u>	Not Covered	Unlimited.	
If your child needs	Children's eye exam	\$25 <u>Copay</u> ; <u>deductible</u> does not apply	Not Covered	One routine eye exam per benefit period at no cost share	
dental or eye care	Children's glasses	Not Covered	Not Covered		
•	Children's dental check-up	Not Covered	Not Covered		

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Cosmetic Surgery

Dental Care (Adult)

• Long-Term Care

• Non-Emergency Care Outside the U.S.

Routine Foot Care

Vision Hardware

Voluntary Termination of Pregnancy

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Bariatric Surgery

Chiropractic Care

Hearing Aids

Infertility TreatmentWeight Loss Programs

• Private Duty Nursing

Routine Eye Care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: contact the plan at 1-800-422-4641 you may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or http://www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice or assistance, contact the plan at 1-800-422-4641; you may also contact the Department of Insurance and Financial Services, Healthcare Appeals Section, Office of General Counsel, 611 Ottawa, 3rd Floor, P.O.Box 30220, Lansing, MI 48909-7720, http://michigan.gov/difs; call 1-877-999-6442 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact Michigan Health Insurance Consumer Assistance Program (HICAP), Michigan Department of Financial and Insurance Regulation, P.O.Box 30220, Lansing, MI 48909, phone 1-877-999-6442, website: http://michigan.gov/difs or e-mail difs-HICAP@michigan.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Please see a full list of Language Access Services following the Coverage Examples at the end of the Summary of Benefits of Coverage.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1146. The time required to complete this information collection is estimated to average 0.08 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-nate and a hospital delivery)		Managing Joe's type 2 Dial (a year of routine in-network ca well-controlled condition)	are of a	Mia's Simple Fracture (in-network emergency room v follow up care)	
■ The <u>plan's</u> overall <u>deductible</u>	\$300	■ The <u>plan's</u> overall <u>deductible</u>	\$300	■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist copayment	\$25	■ <u>Specialist</u> <u>copayment</u>	\$25	■ Specialist copayment	\$25
■ Hospital (facility) coinsurance	10%	■ Hospital (facility) coinsurance	10%	■ Hospital (facility) coinsurance	10%
		■ Other <u>coinsurance</u>	10%	Other coinsurance	10%
This EXAMPLE event includes services I Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood wor		This EXAMPLE event includes services I Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs	_	This EXAMPLE event includes services Emergency room care (including medical supplies) Diagnostic tests (x-ray) Durable medical equipment (crutches)	IIKE:
Specialist visit (anesthesia)	,	Durable medical equipment (glucose meter))	Rehabilitation services (physical therapy)	
Specialist visit (anesthesia) Total Example Cost	,		\$5,600		\$2,800
Total Example Cost In this example, Peg would pay:	,	Durable medical equipment (glucose meter) Total Example Cost In this example, Joe would pay:		Rehabilitation services (physical therapy) Total Example Cost In this example, Mia would pay:	\$2,800
In this example, Peg would pay: Cost Sharing	\$12,700	Total Example Cost In this example, Joe would pay: Cost Sharing	\$5,600	Total Example Cost In this example, Mia would pay: Cost Sharing	
In this example, Peg would pay: Cost Sharing Deductibles	\$12,700 \$300	Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles	\$5,600 \$122	Rehabilitation services (physical therapy) Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles	\$300
In this example, Peg would pay: Cost Sharing Deductibles Copayments	\$12,700 \$300 \$10	Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$5,600 \$122 \$568	Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments	\$300 \$180
In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$12,700 \$300	Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$5,600 \$122	Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	\$300
In this example, Peg would pay: Cost Sharing Deductibles Copayments	\$12,700 \$300 \$10	Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$5,600 \$122 \$568	Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments	\$300 \$180

The plan would be responsible for the other costs of these EXAMPLE covered services.



Language Assistance

We want you to easily get the information you need. To request assistance in a language other than English, call (800) 422-4641 (TTY: 711).

VINI RE: Nëse flisni shqip, ju ofrohen shërbime ndihme gjuhësore falas. Telefononi numrin (800) 422-4641 ose TTY: 711.

تنبيه: إذا كنت تتحدث اللغة العربية، فإننا نوفر لك خدمات المساعدة اللغوية مجانًا. اتصل بالرقم 4641-422 (800) أو خدمة الهاتف النصي: 711.

নজর দিন: আপনি বাংলা ভাষা্য কথা বললে, ভাষা সহায়তার পরিষেবা বিনামূল্যে আপনার জন্য উপলব্ধ। (৪০০) 422-4641 বা TTY: 711 নম্বরে কল করুন।

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電(800)422-4641或TTY用户請致電711。

HINWEIS: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufnummer: (800) 422-4641 oder TTY: 711.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (800) 422-4641 (TTY: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。(800)422-4641まで、お電話にてご連絡ください。 TTY ユーザーは 711までご連絡ください。

주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 800-422-4641 번 또는 TTY: 711 번으로 연락해 주십시오.

UWAGA: jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (800) 422-4641 lub TTY: 711.

ВНИМАНИЕ! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. Обращайтесь по номеру (800) 422-4641 (телетайп: 711).

NAPOMENA: Ako govorite hrvatski/srpski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte (800) 422-4641 ili tekstualni telefon za osobe oštećena sluha: 711.

ATENCIÓN: si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Llame al (800) 422-4641, los usuarios TTY deben llamar al 711.

المجان کے بیسلاف کے فورود بلاور کی ایعتی کی مورود ہوئے کے فورود کی ایک کی بیسلام کی ایک کی بیسلام کی ایک کی ایک 461 کے 11 :TT: کی بیسلاف کے مورود بلاور کی ایک کی بیسلام کی ایک کی بیسلام کی بیران کی بیسلام کی بی بیران کی بید می بیسلام کی بیسلام کی بیران کی بیسلام کی بید می بید می بیران کی بید می

PAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may makukuha kang mga serbisyong tulong sa wika na walang bayad. Tumawag sa (800) 422-4641 o TTY: 711.

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi (800) 422-4641 hoặc TTY: 711.