



**Occupational Health**

# **Occupational Healthcare Services**

**September 24, 2009**



# Critical Delivery Components

- Established Healthcare System
- Occupational Health Expertise
- Quality Management Program
- Added Value
- Competitive Pricing

# Established Healthcare System

- Established in 1915 by Henry Ford
- Henry Ford Hospital – Level One Trauma Center
- Ranked as one of the top 100 hospitals in the country by *U.S. News & World Report*
- 7 Hospitals
- 26 Medical Centers - (Detroit based New Center One, HarborTown, Hamtramck)
- Over 900 Primary Care and Specialty Physicians



# Our Healthcare System

- Disease Management Programs
- Worksite Wellness
- Health and Fitness Classes
- Electronic Medical Record
- Pharmacy Home Delivery
- E-Visits

# Corporate Experience

- Municipalities
- Healthcare Employees
- Energy
- Steel Industry
- Automotive

# Occupational Health Expertise

- Medical Direction – Occupational Health Board-Certified Medical Director
- Employee Specialty – COHNs, staff certified to perform clinical services
- Leadership Experience – Vice President, Medical Director, Manager
- Optimize Business Results – lost work days, restricted days, clinic wait time, case closure rate, and more. *(75 y-t-d injuries = 2 recordable cases; 1.9 day case closure rate)*

# Service Elements

- Provide pre-employment and return to work examinations within 24 hours of receiving notice and preliminary results the day of the exam.
- Injury care and treatment results are discussed with appropriate and designated company representatives, at the time services are rendered.
- Any reporting requirements will be incorporated into our practices and followed accordingly.  
*(monthly activity, missed appointments, etc.)*

# Quality Management Program

- Periodic Audit of Critical Components
- Case Management
- Continuous Improvement
- Data Driven

# Contract Management Expertise

- Partnership
- Loyalty and Commitment
- Staffing
- Operational Flexibility – Fewer Barriers to Change



Occupational Health

# Added Value

- *Mobile Health One*



- Cost savings passed on
- Depth of our healthcare system
- Passion for customer service

# Why Choose Henry Ford?

- ✓ Established Healthcare System
- ✓ Occupational Health Expertise
- ✓ Quality Management
- ✓ Contract Management Expertise
- ✓ Added Value



***Thank you for this opportunity.***

***Paula Miller***

***Marketing Coordinator***

***One Ford Place, 2F***

***Detroit, MI***

***313-874-9470***



**Occupational Health**