



Updated - Skilled Nursing Facility Admissions Prior Authorization Temporary Waiver Set to Expire August 17, 2020

July 28, 2020

Currently, HAP is not requiring hospitals to submit prior authorization for admissions to skilled nursing facilities. Instead, SNFs communicate directly with hospitals and accept HAP members. Within three business days of the admission date, SNFs need to fax the clinical information below to **(313) 664-5820**. All members will undergo a clinical review within seven to 10 days of admission.

- Patient medical history and physicals
- Therapy evaluation
- Proof of medical necessity (only if therapy isn't required)

Effective August 17, 2020, HAP will require hospitals to follow the processes below for admissions to skilled nursing facilities.

Process for HAP Medicare Advantage Members

We recently announced our upcoming partnership with naviHealth to manage post-acute care for our Medicare Advantage members in the following settings:

- Skilled nursing facilities (SNF)
- Inpatient rehab facilities (IRF)
- Long-term acute care (LTACH)

Preauthorization requests need to be submitted to naviHealth by one of these methods:

- Online via naviHealth's portal
- AllScripts
- Phone or fax

For submission requirements, FAQs and other information, please visit <https://navihealth.com/partners/hap/resources/>

Process for Other HAP Members

Today, we have facilities designated as a Highly Preferred Skilled Nursing Facility for HAP. They will continue treating the following HAP members:

- HAP Commercial
- HAP Empowered MI Health Link
- HAP Empowered Medicaid
- HAP Empowered Duals (HMO-SNP)

Highly Preferred SNFs don't have to submit a prior authorization request when admitting HAP Commercial or HAP Empowered members. Facilities without the highly preferred designation can still be utilized for services but are required to get prior authorization for admission. For more information on this process, please log in at **hap.org**; select *Resources, Caring for Patients*, then *Highly Preferred Skilled Nursing Facilities*.

If you have any questions, please call our Inpatient Rehab and SNF team at **(313) 664-8800**.