



## **Update: HAP extends cost-share waivers during public health emergency for testing and telehealth services through April 21, 2021**

February 1, 2021

HAP has extended testing and telehealth services during the public health emergency through April 21, 2021. Please see details below.

### **Testing**

HAP will waive member cost-sharing for COVID-19 diagnostic tests and test-related visits during the public health emergency according to state and federal guidelines. This cost-sharing waiver applies to testing from in-network or out-of-network providers and is currently in effect for services rendered through April 21, 2021. Member cost-sharing for all other diagnostic tests will continue to apply. Self-insured employer group customers control their own health benefits; employees of self-funded employer groups should confirm cost-sharing when seeking services.

### **Telehealth**

Cost-sharing is waived for HAP individual, fully-insured group, Medicare, Medicaid and MI Health Link members using telehealth services related to a COVID-19 diagnosis through April 21, 2021. Member cost share will apply for telehealth services that are not related to an acute diagnosis of COVID-19 infection. Self-insured employer group customers control their own health benefits and HAP is working with its self-insured customers to determine how they will cover telehealth services.

Eligible members who have an established relationship with a behavioral health provider can reach out directly to the provider's office to confirm their telehealth capabilities. All members with questions related to behavioral health can call customer service or the mental health services number on the back of their HAP ID card.