

2024

Summary of Benefits

HAP Medicare Advantage | HMO Plans

January 1, 2024 - December 31, 2024



Michigan's home
for health insurance

**HAP Medicare
Connect (HMO)**

**HAP Henry Ford
Tiered Access (HMO)**

**HAP Medicare
MedicalAccess (HMO)**



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SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the “**Evidence of Coverage**.” You can also see the Evidence of Coverage on our website, www.hap.org/medicare/member-resources/forms.

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as **HAP Medicare Connect (HMO)**, **HAP Senior Plus Henry Ford Tiered Access (HMO)** and **HAP Medicare MedicalAccess (HMO)**).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **HAP Medicare Connect (HMO)**, **HAP Senior Plus Henry Ford Tiered Access (HMO)** and **HAP Medicare MedicalAccess (HMO)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or use the Medicare Plan Finder on www.medicare.gov/plan-compare.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at www.medicare.gov/medicare-and-you or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Sections in this booklet

- Things to Know About **HAP Medicare Connect (HMO)**, **HAP Senior Plus Henry Ford Tiered Access (HMO)** and **HAP Medicare MedicalAccess (HMO)**
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the “**Evidence of Coverage.**” You can also see the Evidence of Coverage on our website, www.hap.org/medicare/member-resources/forms.

This document is available in other formats such as large print.

This document may be available in a non-English language. For additional information, call us at 1-888-658-2536 (TTY: 711).

Things to Know About HAP Medicare Connect (HMO), HAP Senior Plus Henry Ford Tiered Access (HMO) and HAP Medicare MedicalAccess (HMO)

Hours of Operation & Contact Information

- From October 1 to March 31, we’re open 8 a.m. – 8 p.m., 7 days a week.
- From April 1 to September 30, we’re open 8 a.m. – 8 p.m., Monday through Friday.
- If you are a member of this plan, call us at 1-800-801-1770, TTY: 711.
- If you are not a member of this plan, call us at 1-844-940-4221 TTY: 711.
- Our website: www.hap.org/medicare.

Who can join?

To join **HAP Medicare Connect (HMO)**, **HAP Senior Plus Henry Ford Tiered Access (HMO)** and **HAP Medicare MedicalAccess (HMO)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area. The service area for **HAP Medicare Connect (HMO)** includes the following counties in Michigan: Allegan, Arenac, Barry, Bay, Berrien, Branch, Calhoun, Cass, Clare, Clinton, Eaton, Genesee, Gladwin, Gratiot, Hillsdale, Huron, Ingham, Ionia, Iosco, Isabella, Jackson, Kalamazoo, Kent, Lake, Lapeer, Lenawee, Livingston, Macomb, Mason, Mecosta, Midland, Monroe, Montcalm, Muskegon, Newaygo, Oakland, Oceana, Ogemaw, Osceola, Ottawa, Saginaw, Sanilac, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw and Wayne.

The service area for **HAP Senior Plus Henry Ford Tiered Access (HMO)** includes the following counties in Michigan: Macomb, Oakland and Wayne.

The service area for **HAP Medicare MedicalAccess (HMO)** includes the following counties in Michigan: Allegan, Arenac, Barry, Bay, Berrien, Branch, Calhoun, Cass, Clare, Clinton, Eaton, Genesee, Gladwin, Gratiot, Hillsdale, Huron, Ingham, Ionia, Iosco, Isabella, Jackson, Kalamazoo, Kent, Lake, Lapeer, Lenawee, Livingston, Macomb, Mason, Mecosta, Midland, Monroe, Montcalm, Muskegon, Newaygo, Oakland, Oceana, Ogemaw, Osceola, Ottawa, Saginaw, Sanilac, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw and Wayne.

Which doctors, hospitals, and pharmacies can I use?

HAP Medicare Connect (HMO), **HAP Senior Plus Henry Ford Tiered Access (HMO)** and have a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

HAP Medicare MedicalAccess (HMO) has a network of doctors, hospitals, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's provider and pharmacy directory at our website (www.hap.providerlookuponlinesearch.com/search).

Or call us and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, (www.hap.org/medicare/member-resources/prescriptions/formulary-drug-list).

- Or call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of six "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Initial Coverage, Coverage Gap and Catastrophic Coverage.

If you have any questions about this plan's benefits or costs, please contact

HAP Medicare Connect (HMO)

HAP Senior Plus Henry Ford Tiered Access (HMO)

HAP Medicare MedicalAccess (HMO)

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SECTION II - SUMMARY OF BENEFITS

HAP Medicare Connect
(HMO)

HAP Senior Plus Henry Ford
Tiered Access (HMO)

HAP Medicare MedicalAccess
(HMO)

MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES

<p>Monthly Plan Premium</p>	<p>You do not pay a separate monthly plan premium for HAP Medicare Connect (HMO). You must continue to pay your Medicare Part B premium.</p>	<p>\$95 per month. In addition, you must keep paying your Medicare Part B premiums.</p>	<p>You do not pay a separate monthly plan premium for HAP Medicare MedicalAccess (HMO). Part B savings: \$50/month You must continue to pay your Medicare Part B premium.</p>
<p>Deductible</p>	<p>\$0</p>	<p>\$0</p>	<p>\$0</p>

<p>Maximum Out-of-Pocket Responsibility</p>	<p>Your yearly limit(s) in this plan:</p> <ul style="list-style-type: none"> • \$4,500 for services you receive from in-network providers. <p>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.</p>	<p>Your yearly limit(s) in this plan:</p> <ul style="list-style-type: none"> • \$4,750 for services you receive from in-network providers. <p>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.</p>	<p>Your yearly limit(s) in this plan:</p> <ul style="list-style-type: none"> • \$4,500 for services you receive from in-network providers. <p>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums.</p>
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COVERED MEDICAL AND HOSPITAL BENEFITS			
<p>Inpatient Hospital</p>	<p>Days 1-5: \$325 Copay per day. Days 6-90: \$0 Copay per day. May require prior authorization.</p>	<p><u>Tier 1:</u> Days 1-5: \$275 Copay per day. Days 6-90: \$0 Copay per day. May require prior authorization.</p> <p><u>Tier 2:</u> Days 1-5: \$350 Copay per day. Days 6-90: \$0 Copay per day. May require prior authorization.</p>	<p>Days 1-5: \$325 Copay per day. Days 6-90: \$0 Copay per day. May require prior authorization.</p>

<p>Outpatient Hospital</p>	<p>\$290 Copay per visit. May require prior authorization.</p>	<p><u>Tier 1:</u> \$115 Copay per visit. May require prior authorization. <u>Tier 2:</u> \$205 Copay per visit. May require prior authorization.</p>	<p>\$300 Copay per visit. May require prior authorization.</p>
<p>Ambulatory Surgical Center</p>	<p>\$200 Copay per visit. May require prior authorization.</p>	<p><u>Tier 1:</u> \$80 Copay per visit. May require prior authorization. <u>Tier 2:</u> \$120 Copay per visit. May require prior authorization.</p>	<p>\$225 Copay per visit. May require prior authorization.</p>
<p>Doctor's Office Visits</p>	<p>Primary care physician visit: \$0 Copay Specialist visit: \$45 Copay.</p>	<p><u>Tier 1:</u> Primary care physician visit: \$0 Copay. Specialist visit: \$30 Copay. <u>Tier 2:</u> Primary care physician visit: \$35 Copay. Specialist visit: \$50 Copay.</p>	<p>Primary care physician visit: \$0 Copay Specialist visit: \$35 Copay.</p>
<p>Preventive Care (e.g., flu vaccine, diabetic screenings)</p>	<p>\$0 Copay per visit.</p>	<p><u>Tier 1:</u> \$0 Copay per visit. <u>Tier 2:</u> \$0 Copay per visit.</p>	<p>\$0 Copay per visit.</p>

<p>Emergency Care</p>	<p>\$110 Copay per visit.</p>	<p><u>Tier 1:</u> \$90 Copay per visit. <u>Tier 2:</u> \$90 Copay per visit.</p>	<p>\$110 Copay per visit.</p>
<p>Urgently Needed Services</p>	<p>\$55 Copay per visit.</p>	<p><u>Tier 1:</u> \$55 Copay per visit. <u>Tier 2:</u> \$55 Copay per visit.</p>	<p>\$55 Copay per visit.</p>
<p>Diagnostic Services/Labs/Imaging (include diagnostic tests and procedures, labs, diagnostic radiology, and X-rays) <i>Costs for these services may be different if received in an outpatient surgery setting.</i></p>	<p>Diagnostic Radiology Services (such as MRI, CAT Scan): \$200 Copay. Other diagnostic tests and procedures: \$150 Copay. Lab services: \$0 Copay. Therapeutic radiology services (such as radiation treatment for cancer): \$25 Copay. Outpatient X-rays: \$35 Copay. Some of the above services may require prior authorization.</p>	<p><u>Tier 1:</u> Diagnostic Radiology Services (such as MRI, CAT Scan): \$100 Copay. Other diagnostic tests and procedures: \$100 Copay. Therapeutic radiology services (such as radiation treatment for cancer): \$25 Copay. Outpatient X-rays: \$0 Copay. Some of the above services may require prior authorization. <u>Tier 2:</u> Diagnostic Radiology Services (such as MRI, CAT Scan): \$200 Copay.</p>	<p>Diagnostic Radiology Services (such as MRI, CAT Scan): \$200 Copay. Other diagnostic tests and procedures: \$150 Copay. Lab services: \$0 Copay. Therapeutic radiology services (such as radiation treatment for cancer): \$60 Copay. Outpatient X-rays: \$35 Copay. Some of the above services may require prior authorization.</p>

		<p>Diagnostic tests and procedures: \$200 Copay.</p> <p>Lab services: \$0 Copay</p> <p>Therapeutic radiology services (such as radiation treatment for cancer): \$40 Copay.</p> <p>Outpatient X-rays: \$35 Copay.</p> <p>Some of the above services may require prior authorization.</p>	
<p>Hearing Services</p>	<p>Exam to diagnose and treat hearing and balance issues when provided by a Primary Care Physician: \$0 Copay</p> <p>Exam to diagnose and treat hearing and balance issues when provided by a Specialist Care Provider: \$45 Copay</p> <p><u>You must use NationsHearing for the following services:</u></p> <p>Routine hearing exam (for up to 1 every year): \$0 Copay.</p> <p>Hearing Aid (up to 2 hearing aids every year): \$689 - \$2,039 Copay.</p>	<p><u>Tier 1:</u></p> <p>Exam to diagnose and treat hearing and balance issues when provided by a Primary Care Physician: \$0 Copay</p> <p>Exam to diagnose and treat hearing and balance issues when provided by a Specialist Care Provider: \$30 Copay</p> <p><u>You must use NationsHearing for the following services:</u></p> <p>Routine hearing exam (for up to 1 every year): \$0 Copay.</p> <p>Hearing Aid (up to 2 hearing aids every year): \$689 - \$2,039 Copay.</p> <p><u>Tier 2:</u></p> <p>Exam to diagnose and treat hearing and balance issues when provided by a Primary Care Physician: \$35 Copay</p>	<p>Exam to diagnose and treat hearing and balance issues when provided by a Primary Care Physician: \$0 Copay</p> <p>Exam to diagnose and treat hearing and balance issues when provided by a Specialist Care Provider: \$35 Copay</p> <p><u>You must use NationsHearing for the following services:</u></p> <p>Routine hearing exam (for up to 1 every year): \$0 Copay.</p> <p>Hearing Aid (up to 2 hearing aids every year): \$689 - \$2,039 Copay.</p>

		<p>Exam to diagnose and treat hearing and balance issues when provided by a Specialist Care Provider: \$50 Copay</p> <p><u>You must use NationsHearing for the following services:</u></p> <p>Routine hearing exam (for up to 1 every year): \$0 Copay.</p> <p>Hearing Aid (up to 2 hearing aids every year): \$689 - \$2,039 Copay.</p>	
Dental Services	<p>\$0 Copay for the following preventive dental services: 2 oral exams, 2 cleanings or 2 periodontal cleanings, 2 fluoride treatments, brush biopsy, 1 set of bitewings per year and simple extractions.</p> <p>50% Coinsurance for the following comprehensive dental services: root canals, fillings, extractions, crown repairs. See the EOC for more details on this benefit. Maximum benefit of \$3,000 per calendar year for all dental services.</p> <p>You must use a participating Delta Dental PPO or Premier Network provider.</p>	<p>\$0 Copay for the following preventive dental services: 2 oral exams, 2 cleanings or 2 periodontal cleanings, 2 fluoride treatments, brush biopsy, 1 set of bitewings per year and simple extractions.</p> <p>50% Coinsurance for the following comprehensive dental services: root canals, fillings, extractions, crown repairs. See the EOC for more details on this benefit. Maximum benefit of \$3,000 per calendar year for all dental services.</p> <p>You must use a participating Delta Dental PPO or Premier Network provider.</p>	<p>\$0 Copay for the following preventive dental services: 2 oral exams, 2 cleanings or 2 periodontal cleanings, 2 fluoride treatments, brush biopsy, 1 set of bitewings per year and simple extractions.</p> <p>50% Coinsurance for the following comprehensive dental services: root canals, fillings, extractions, crown repairs. See the EOC for more details on this benefit. Maximum benefit of \$3,000 per calendar year for all dental services.</p> <p>You must use a participating Delta Dental PPO or Premier Network provider.</p>
OPTIONAL DENTAL PLANS (PURCHASED SEPARATELY)			
Optional Plan Name	Plan 1 – Delta 50	Plan 2 – Delta 70	Plan 3 – Delta 100

These optional dental plans can be purchased with a HAP Medicare Advantage plan. For plans Delta 50 and Delta 70, services must be provided by a dentist in the Delta Dental Medicare Advantage PPO™ and Medicare Advantage Premier networks in Michigan, Ohio and Indiana. For Delta 100 plan, services must be provided by a Medicare Advantage PPO™ network in Michigan, Ohio or Indiana.

Monthly Plan Premium	If you elect this optional supplemental benefit, you will pay an additional \$19.10 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.	If you elect this optional supplemental benefit, you will pay an additional \$29.50 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.	If you elect this optional supplemental benefit, you will pay an additional \$51.90 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.
Deductible	\$0		
Maximum Out-of-Pocket Responsibility	This dental plan will pay up to \$1,000 maximum plan coverage limit per calendar year.	This dental plan will pay up to \$1,500 maximum plan coverage limit per calendar year.	This dental plan will pay up to \$2,500 maximum plan coverage limit per calendar year.
Plan Coverage	Basic services: 50% Diagnostic & preventive services: 100% Major services: 50%	Basic services: 50% Diagnostic & preventive services: 100% Major services: 70%	Basic services: 50% Diagnostic & preventive services: 100% Major services: 100%

COVERED MEDICAL AND HOSPITAL BENEFITS (Continued)

Vision Services	<p>Medicare covered eye exams from a PCP: \$0 Copay.</p> <p>Medicare covered eye exams from a Specialist: \$45 Copay.</p> <p><u>You must use EyeMed for the following services:</u></p> <p>Routine eye exam (up to 1 visit every year): \$0 Copay.</p>	<p>Tier 1:</p> <p>Medicare covered eye exams from a PCP: \$0 Copay.</p> <p>Medicare covered eye exams from a Specialist: \$30 Copay.</p> <p><u>You must use EyeMed for the following services:</u></p> <p>Routine eye exam (up to 1 visit every year): \$0 Copay.</p>	<p>Medicare covered eye exams from a PCP: \$0 Copay.</p> <p>Medicare covered eye exams from a Specialist: \$35 Copay.</p> <p><u>You must use EyeMed for the following services:</u></p> <p>Routine eye exam (up to 1 visit every year): \$0 Copay.</p>
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	<p>The plan has a \$150 allowance every calendar year for contact lenses and eyeglasses (lenses and frames). A 20% discount applies for any balance over the \$150 allowance.</p>	<p>The plan has a \$150 allowance every calendar year for contact lenses and eyeglasses (lenses and frames). A 20% discount applies for any balance over the \$150 allowance.</p> <p><u>Tier 2:</u></p> <p>Medicare covered eye exams from a PCP: \$35 Copay.</p> <p>Medicare covered eye exams from a Specialist: \$50 Copay.</p> <p><u>You must use EyeMed for the following services:</u></p> <p>Routine eye exam (up to 1 visit every year): \$0 Copay.</p> <p>The plan has a \$150 allowance every calendar year for contact lenses and eyeglasses (lenses and frames). A 20% discount applies for any balance over the \$150 allowance.</p>	<p>The plan has a \$150 allowance every calendar year for contact lenses and eyeglasses (lenses and frames). A 20% discount applies for any balance over the \$150 allowance.</p>
Mental Health Services	\$0 Copay per visit.	<p><u>Tier 1:</u></p> <p>\$0 Copay per visit.</p> <p><u>Tier 2:</u></p> <p>\$35 Copay per visit.</p>	\$0 Copay per visit.
Skilled Nursing Facility (SNF)	<p>Days 1-20: \$0 Copay per day.</p> <p>Days 21-100: \$203 Copay per day.</p> <p>May require prior authorization.</p>	<p><u>Tier 1:</u></p> <p>Days 1-20: \$0 Copay per day.</p> <p>Days 21-100: \$203 Copay per day.</p>	<p>Days 1-20: \$0 Copay per day.</p> <p>Days 21-100: \$203 Copay per day.</p> <p>May require prior authorization.</p>

		<p>May require prior authorization.</p> <p><u>Tier 2:</u></p> <p>Days 1-20: \$0 Copay per day.</p> <p>Days 21-100: \$203 Copay per day.</p> <p>May require prior authorization.</p>	
Physical Therapy, Occupational Therapy, and Speech Therapy	<p>\$15 Copay for therapy services per visit.</p> <p>May require prior authorization.</p>	<p><u>Tier 1:</u></p> <p>\$10 Copay for therapy services per visit.</p> <p>May require prior authorization.</p> <p><u>Tier 2:</u></p> <p>\$30 Copay for therapy services per visit.</p> <p>May require prior authorization.</p>	<p>\$10 Copay for therapy services per visit.</p> <p>May require prior authorization.</p>
Ambulance	<p>\$300 Copay for Medicare-covered ambulance services.</p> <p>Must have prior authorization for non-emergency ambulance services.</p>	<p><u>Tier 1:</u></p> <p>\$275 Copay for Medicare-covered ambulance services.</p> <p>Must have prior authorization for non-emergency ambulance services.</p> <p><u>Tier 2:</u></p> <p>\$275 Copay for Medicare-covered ambulance services.</p> <p>Must have prior authorization for non-emergency ambulance services.</p>	<p>\$275 Copay for Medicare-covered ambulance services.</p> <p>Must have prior authorization for non-emergency ambulance services.</p>
Medicare Part B Drugs	<p>20% Coinsurance for Part B drugs, including chemotherapy drugs.</p>	<p><u>Tier 1:</u></p>	<p>20% Coinsurance for Part B drugs, including chemotherapy drugs.</p>

	<p>Step therapy requirements may apply to certain Part B drugs. Insulins covered under Medicare Part B are subject to a coinsurance cap of \$35 for one month's supply of insulin with no deductible.</p> <p>May require prior authorization.</p>	<p>20% Coinsurance for Part B drugs, including chemotherapy drugs. Step therapy requirements may apply to certain Part B drugs. Insulins covered under Medicare Part B are subject to a coinsurance cap of \$35 for one month's supply of insulin with no deductible.</p> <p>May require prior authorization.</p> <p><u>Tier 2:</u></p> <p>20% Coinsurance for Part B drugs, including chemotherapy drugs. Step therapy requirements may apply to certain Part B drugs. Insulins covered under Medicare Part B are subject to a coinsurance cap of \$35 for one month's supply of insulin with no deductible.</p> <p>May require prior authorization.</p>	<p>Step therapy requirements may apply to certain Part B drugs. Insulins covered under Medicare Part B are subject to a coinsurance cap of \$35 for one month's supply of insulin with no deductible.</p> <p>May require prior authorization.</p>
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PRESCRIPTION DRUG BENEFITS			
Deductible	\$0	\$0	Not Applicable

Initial Coverage

You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part D plan.

Standard Retail Cost-Sharing	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$7 Copay
Tier 2 (Generic)	\$16 Copay
Tier 3 (Preferred Brand)	\$47 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Two-month supply
Tier 1 (Preferred Generic)	\$14 Copay
Tier 2 (Generic)	\$32 Copay
Tier 3 (Preferred Brand)	\$94 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance

You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part D plan.

Standard Retail Cost-Sharing	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$7 Copay
Tier 2 (Generic)	\$16 Copay
Tier 3 (Preferred Brand)	\$47 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Two-month supply
Tier 1 (Preferred Generic)	\$14 Copay
Tier 2 (Generic)	\$32 Copay
Tier 3 (Preferred Brand)	\$94 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance

Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$21 Copay
Tier 2 (Generic)	\$48 Copay
Tier 3 (Preferred Brand)	\$141 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Preferred Retail Cost-Sharing	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$0 Copay
Tier 2 (Generic)	\$9 Copay
Tier 3 (Preferred Brand)	\$41 Copay

Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$21 Copay
Tier 2 (Generic)	\$48 Copay
Tier 3 (Preferred Brand)	\$141 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Preferred Retail Cost-Sharing	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$0 Copay
Tier 2 (Generic)	\$9 Copay
Tier 3 (Preferred Brand)	\$41 Copay

Tier 4 (Non-Preferred Drug)	48% Coinsurance	Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance	Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Tier	Two-month supply	Tier	Two-month supply
Tier 1 (Preferred Generic)	\$0 Copay	Tier 1 (Preferred Generic)	\$0 Copay
Tier 2 (Generic)	\$18 Copay	Tier 2 (Generic)	\$18 Copay
Tier 3 (Preferred Brand)	\$82 Copay	Tier 3 (Preferred Brand)	\$82 Copay
Tier 4 (Non-Preferred Drug)	48% Coinsurance	Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable	Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Tier	Three-month supply	Tier	Three-month supply
Tier 1 (Preferred Generic)	\$0 Copay	Tier 1 (Preferred Generic)	\$0 Copay
Tier 2 (Generic)	\$27 Copay	Tier 2 (Generic)	\$27 Copay
Tier 3 (Preferred Brand)	\$123 Copay	Tier 3 (Preferred Brand)	\$123 Copay

Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Standard Mail Order	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$7 Copay
Tier 2 (Generic)	\$16 Copay
Tier 3 (Preferred Brand)	\$47 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Two-month supply
Tier 1 (Preferred Generic)	\$14 Copay
Tier 2 (Generic)	\$32 Copay

Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Standard Mail Order	
Tier	One-month supply
Tier 1 (Preferred Generic)	\$7 Copay
Tier 2 (Generic)	\$16 Copay
Tier 3 (Preferred Brand)	\$47 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay

Tier	Two-month supply
Tier 1 (Preferred Generic)	\$14 Copay
Tier 2 (Generic)	\$32 Copay

Tier 3 (Preferred Brand)	\$94 Copay	Tier 3 (Preferred Brand)	\$94 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance	Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable	Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Tier	Three-month supply	Tier	Three-month supply
Tier 1 (Preferred Generic)	\$21 Copay	Tier 1 (Preferred Generic)	\$21 Copay
Tier 2 (Generic)	\$48 Copay	Tier 2 (Generic)	\$48 Copay
Tier 3 (Preferred Brand)	\$141 Copay	Tier 3 (Preferred Brand)	\$141 Copay
Tier 4 (Non-Preferred Drug)	50% Coinsurance	Tier 4 (Non-Preferred Drug)	50% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable	Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Preferred Mail Order		Preferred Mail Order	
Tier	One-month supply	Tier	One-month supply
Tier 1 (Preferred Generic)	\$0 Copay	Tier 1 (Preferred Generic)	\$0 Copay

Tier 2 (Generic)	\$9 Copay	Tier 2 (Generic)	\$9 Copay
Tier 3 (Preferred Brand)	\$41 Copay	Tier 3 (Preferred Brand)	\$41 Copay
Tier 4 (Non-Preferred Drug)	48% Coinsurance	Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	33% Coinsurance	Tier 5 (Specialty Tier)	33% Coinsurance
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Tier	Two-month supply	Tier	Two-month supply
Tier 1 (Preferred Generic)	\$0 Copay	Tier 1 (Preferred Generic)	\$0 Copay
Tier 2 (Generic)	\$18 Copay	Tier 2 (Generic)	\$18 Copay
Tier 3 (Preferred Brand)	\$82 Copay	Tier 3 (Preferred Brand)	\$82 Copay
Tier 4 (Non-Preferred Drug)	48% Coinsurance	Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable	Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay	Tier 6 (Specialty Tier)	\$0 Copay
Tier	Three-month supply	Tier	Three-month supply
Tier 1 (Preferred Generic)	\$0 Copay	Tier 1 (Preferred Generic)	\$0 Copay

Tier 2 (Generic)	\$0 Copay
Tier 3 (Preferred Brand)	\$102.50 Copay
Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Costs may differ based on pharmacy type or status (for example, preferred/non-preferred, mail order, long-term care (LTC) or home infusion, and 30-or 90-day supply), when applicable.

Please call us or see the plan's **"Evidence of Coverage"** on our website (www.hap.org/medicare/member-resources/forms) for complete information about your costs for covered drugs.

Tier 2 (Generic)	\$0 Copay
Tier 3 (Preferred Brand)	\$102.50 Copay
Tier 4 (Non-Preferred Drug)	48% Coinsurance
Tier 5 (Specialty Tier)	Not Applicable
Tier 6 (Specialty Tier)	\$0 Copay

Costs may differ based on pharmacy type or status (for example, preferred/non-preferred, mail order, long-term care (LTC) or home infusion, and 30-or 90-day supply), when applicable.

Please call us or see the plan's **"Evidence of Coverage"** on our website (www.hap.org/medicare/member-resources/forms) for complete information about your costs for covered drugs.

<p>Coverage Gap</p>	<p>The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.</p> <p>After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.</p>	<p>The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.</p> <p>After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.</p>	
<p>Catastrophic Amount</p>	<p>After your yearly out-of-pocket drug costs reach \$8,000, you pay:</p> <ul style="list-style-type: none"> • During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing. • For excluded drugs covered under our enhanced benefit, you pay the copay or coinsurance amount listed in the plan's Drug List. These drugs are identified as "ED" in the Drug List. 	<p>After your yearly out-of-pocket drug costs reach \$8,000, you pay:</p> <ul style="list-style-type: none"> • During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing. • For excluded drugs covered under our enhanced benefit, you pay the copay or coinsurance amount listed in the plan's Drug List. These drugs are identified as "ED" in the Drug List. 	
<p>ADDITIONAL COVERED BENEFITS</p>			

<p>Acupuncture</p>	<p>\$0 Copay for acupuncture services for chronic low back pain from a primary care physician per visit, 20 visit limit.</p> <p>\$45 Copay for acupuncture services for chronic low back pain from a specialist provider per visit, 20 visit limit.</p> <p>May require prior authorization.</p>	<p>Tier 1: \$0 Copay for acupuncture services for chronic low back pain from a primary care physician per visit, 20 visit limit.</p> <p>\$30 Copay for acupuncture services for chronic low back pain from a specialist provider per visit, 20 visit limit.</p> <p>May require prior authorization.</p> <p>Tier 2: \$35 Copay for acupuncture services for chronic low back pain from a primary care physician per visit, 20 visit limit.</p> <p>\$50 Copay for acupuncture services for chronic low back pain from a specialist provider per visit, 20 visit limit.</p> <p>May require prior authorization.</p>	<p>\$0 Copay for acupuncture services for chronic low back pain from a primary care physician per visit, 20 visit limit.</p> <p>\$35 Copay for acupuncture services for chronic low back pain from a specialist provider per visit, 20 visit limit.</p> <p>May require prior authorization.</p>
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<p>Chiropractic Care</p>	<p>\$20 Copay for each covered chiropractic services visit.</p> <ul style="list-style-type: none"> • Manual manipulation of the spine to correct subluxation. • Routine care covered for one office visit per year performed by a chiropractor. <p>\$35 Copay for one set of chiropractic x-rays (up to 3 views) every year performed by a chiropractor.</p>	<p>Tier 1:</p> <p>\$20 Copay for each covered chiropractic services visit.</p> <ul style="list-style-type: none"> • Manual manipulation of the spine to correct subluxation. • Routine care covered for one office visit per year performed by a chiropractor. <p>\$0 Copay for one set of chiropractic x-rays (up to 3 views) every year performed by a chiropractor.</p> <p>Tier 2:</p> <p>\$20 Copay for each covered chiropractic services visit.</p> <ul style="list-style-type: none"> • Manual manipulation of the spine to correct subluxation. • Routine care covered for one office visit per year performed by a chiropractor. <p>\$35 Copay for one set of chiropractic x-rays (up to 3 views) every year performed by a chiropractor.</p>	<p>\$20 Copay for each covered chiropractic services visit.</p> <ul style="list-style-type: none"> • Manual manipulation of the spine to correct subluxation. • Routine care covered for one office visit per year performed by a chiropractor. <p>\$35 Copay for one set of chiropractic x-rays (up to 3 views) every year performed by a chiropractor.</p>
<p>Companion Care</p>	<p>Not Covered.</p>	<p>\$0 Copay for up to 8 hours a month of companion care for eligible members. You must use Papa.</p>	<p>\$0 Copay for up to 8 hours a month of companion care for eligible members. You must use Papa.</p>

Diabetes Management	\$0 Copay per visit.	Tier 1: \$0 Copay per visit. Tier 2: \$0 Copay per visit.	\$0 Copay per visit.
Diabetes Supplies and Services	\$0 Copay for diabetic supplies and services.	Tier 1: \$0 Copay for diabetic supplies and services. Tier 2: \$0 Copay for diabetic supplies and services.	\$0 Copay for diabetic supplies and services.
Durable Medical Equipment (wheelchairs, oxygen, etc.)	20% Coinsurance per item.	Tier 1: 10% Coinsurance per item. Tier 2: 20% Coinsurance per item.	20% Coinsurance per item.
Fitness	\$0 Copay for the fitness benefit. You must use SilverSneakers.	\$0 Copay for the fitness benefit. You must use SilverSneakers.	\$0 Copay for the fitness benefit. You must use SilverSneakers.
Flex Card	Not Covered.	Not Covered.	Not Covered.

Foot Care (<i>podiatry services</i>)	<p>\$0 Copay for preventive podiatry services condition specific for diabetes per visit. \$45 Copay for all other podiatry services per visit.</p>	<p>Tier 1: \$0 Copay for preventive podiatry services condition specific for diabetes per visit. \$30 Copay for all other podiatry services per visit.</p> <p>Tier 2: \$0 Copay for preventive podiatry services condition specific for diabetes per visit. \$50 Copay for all other podiatry services per visit.</p>	<p>\$0 Copay for preventive podiatry services condition specific for diabetes per visit. \$35 Copay for all other podiatry services per visit.</p>
Home-Delivered Meals	<p>Not Covered.</p>	<p>\$0 Copay for 28 home-delivered meals/14 days upon discharge after a hospital admission. Limited to two discharges.</p>	<p>\$0 Copay for 28 home-delivered meals/14 days upon discharge after a hospital admission. Limited to two discharges.</p>
Home Health Agency Care	<p>\$0 Copay for home health agency care.</p>	<p>Tier 1: \$0 Copay for home health agency care.</p> <p>Tier 2: \$0 Copay for home health agency care.</p>	<p>\$0 Copay for home health agency care.</p>

Hospice	When you enroll in a Medicare-certified hospice program, your hospice services and your Part A and Part B services related to your terminal prognosis are paid for by Original Medicare, not HAP Medicare Connect.	When you enroll in a Medicare-certified hospice program, your hospice services and your Part A and Part B services related to your terminal prognosis are paid for by Original Medicare, not HAP Senior Plus Henry Ford Tiered Access.	When you enroll in a Medicare-certified hospice program, your hospice services and your Part A and Part B services related to your terminal prognosis are paid for by Original Medicare, not HAP Medicare MedicalAccess.
Outpatient Substance Abuse	\$0 Copay per visit.	Tier 1: \$0 Copay per visit. Tier 2: \$35 Copay per visit.	\$0 Copay per visit.
Over-the-Counter Items	\$100 allowance per quarter through your medical benefit. Unused quarterly benefits will roll over to the next quarter and must be used by the end of the plan year. You must use NationsOTC.	\$55 allowance per quarter through your medical benefit. Unused quarterly benefits will roll over to the next quarter and must be used by the end of the plan year. You must use NationsOTC.	\$65 allowance per quarter through your medical benefit. Unused quarterly benefits will roll over to the next quarter and must be used by the end of the plan year. You must use NationsOTC.
PERS (Personal Emergency Response System)	Not Covered.	\$0 Copay for personal emergency response system for those who qualify. You must use NationsResponse.	\$0 Copay for personal emergency response system for those who qualify. You must use NationsResponse.

Prosthetic Devices (<i>braces, artificial limbs, etc.</i>)	20% Coinsurance of the cost for each Medicare-covered prosthetic device and related supply. May require prior authorization.	Tier 1: 10% Coinsurance of the cost for each Medicare-covered prosthetic device and related supply. May require prior authorization. Tier 2: 20% Coinsurance of the cost for each Medicare-covered prosthetic device and related supply. May require prior authorization.	20% Coinsurance of the cost for each Medicare-covered prosthetic device and related supply. May require prior authorization.
Renal Dialysis	20% Coinsurance for each Medicare-covered outpatient dialysis treatment.	20% Coinsurance for each Medicare-covered outpatient dialysis treatment.	20% Coinsurance for each Medicare-covered outpatient dialysis treatment.
Telehealth	\$0 Copay for telehealth. You must use Amwell.	\$45 Copay for telehealth. You must use Amwell.	\$0 Copay for telehealth. You must use Amwell.
Transportation	Not Covered.	\$0 Copay/12 one-way trips. Please contact Customer Service for information on how to arrange transportation.	\$0 Copay/12 one-way trips. Please contact Customer Service for information on how to arrange transportation.
Visitor/Traveler	Enjoy in-network prices for copays on routine services when you visit any Medicare-participating provider in Arizona, Florida, Michigan (out-of-service area), and Texas for up to 12 months.	Enjoy in-network prices for copays on routine services when you visit any Medicare-participating provider in Arizona, Florida, Michigan (out-of-service area), and Texas for up to 12 months.	Enjoy in-network prices for copays on routine services when you visit any Medicare-participating provider in Arizona, Florida, Michigan (out-of-service area), and Texas for up to 12 months.

Worldwide Travel Assistance	\$0 Copay for worldwide travel assistance. You must use Assist America.	\$0 Copay for worldwide travel assistance. You must use Assist America.	\$0 Copay for worldwide travel assistance. You must use Assist America.
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DISCLAIMERS

You can get this document for free in other formats, such as large print or audio. Call 1-800-848-4844 TTY 711. The call is free. April 1 through Sept. 30: Monday - Friday, 8 a.m. to 8 p.m, Oct. 1 through March 31: seven days a week, 8 a.m. to 8 p.m.

Health Alliance Plan (HAP) has HMO, HMO-POS, PPO plans with Medicare contracts. Enrollment depends on contract renewal.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium.

The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat HAP Medicare Advantage members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number or see your "Evidence of Coverage" for more information, including the cost-sharing that applies to out-of-network services.

Health coverage is offered by Health Alliance Plan of Michigan.

At HAP, we're committed to helping you choose the right option for you

**We're excited to show you our plan options for 2024.
Call today!**

HAP Sales Agent

(844) 940-4221 (TTY: 711)

8 a.m. to 8 p.m., seven days a week (Oct. 1 – March 31)

8 a.m. to 8 p.m., Monday through Friday (April 1 – Sept. 30)

Current Members Call HAP Customer Service

(800) 801-1770 (TTY:711)

8 a.m. to 8 p.m., seven days a week (Oct. 1 – March 31)

8 a.m. to 8 p.m., Monday through Friday (April 1 – Sept. 30)

Or visit us online at hap.org/options.

